

SURREY COUNTY COUNCIL**LOCAL COMMITTEE (REIGATE AND BANSTEAD)**

DATE: 18TH SEPTEMBER 2017
LEAD OFFICER: ZENA CURRY, AREA HIGHWAY MANAGER

SUBJECT: HIGHWAYS UPDATE

AREA(S) AFFECTED: ALL DIVISIONS

SUMMARY OF ISSUE:

This report summarises progress of the Local Committee's programme of Highways works for the current financial year 2017/18. It also provides a summary of progress on the A23 Resilience Scheme, the Wider Network Benefits Scheme and the Epsom and Banstead Sustainable Transport Package (STP).

RECOMMENDATIONS:

The Local Committee is asked to note the contents of this report.

REASONS FOR RECOMMENDATIONS:

Programmes of work have been agreed in consultation with the Committee, and the Committee is asked to note the progress of the Integrated Transport Scheme programme and revenue maintenance expenditure. As well as the work that is being carried out on the Epsom and Banstead STP, the Wider Network Benefits scheme and the large scale, centrally funded maintenance schemes.

1. INTRODUCTION AND BACKGROUND:

1.1 In December 2016, the Local Committee agreed the draft programme of capital Integrated Transport Schemes (ITS) and capital and revenue maintenance expenditure for 2017/18 – 2018/19, under the "Highways forward programme 2017/18 – 2018/19" report. The capital funding was based on the budget set out in the Medium Term Financial Plan (MTFP) 2015-20 and the revenue budget assumed the same level of funding as received in 2016/17.

1.2 Under the "Highways forward programme 2017/18 – 2018/19 update" report presented to the Local Committee in February 2017, the Local Committee authorised delegated authority to the Area Highway Manager, in consultation with the Local Committee Chairman and Vice-Chairman, to agree a revised programme of highway works for 2017/18 if there was a change in the Local Committee's devolved budget.

1.3 Following the reductions in the Local Committee's capital and revenue budget, as agreed by Cabinet on 28 March 2017, the Local Committee agreed the revised capital and revenue programme for 2017/18 under the "Highways

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forward programme 2017/18 – 2018/19” report that was presented to the 21 June Local Committee.

1.4 This report provides information to the Local Committee on the progress of the capital and revenue highway works programme. It also provides information to the Local Committee regarding progress on schemes that could be potentially funded (either wholly or in part) by developer contributions as well as the parking review.

1.5 **Annex 1** provides updates on the Integrated Transport Schemes, road safety schemes, developer funded schemes and the parking review.

1.6 **Annex 2** provides updates on the A23 Resilience Scheme and **Annex 3** provides an update on the Epsom and Banstead Sustainable Transport Package (STP).

2. ANALYSIS:

2.1 Local Committee finance

The Reigate and Banstead Local Committee has delegated highway budgets for the current Financial Year 2017-18 as follows:

- Capital: £36,000
- Revenue: £40,910
- **Total: £76,910**

In addition to the delegated highway budgets above, highway officers within the local area office are continuing to look for other sources of funding for schemes. As a result developer funding through the Community Infrastructure Levy (CIL) has been secured to extent the shared footway/cycleway on the A240 Reigate Road, Burgh Heath between the signalised junction into Asda and Church Lane.

The budgets delegated to Local Committee are in addition to budgets allocated at County level to cover various major highway maintenance and improvement schemes, including footway/carriageway resurfacing, the maintenance of highway structures including bridges and culverts and major drainage schemes.

2.2 Local Committee capital works programme

Progress on the approved Local Committee funded capital programme of highway works in Reigate and Banstead is set out in **Annex 1**. It also provides an update on schemes being progressed using developer contributions, and the Parking Review.

2.3 Local Committee revenue works programme

Table 1 shows the revenue programme for this financial year.

Table 1 Agreed Revenue Maintenance Allocation 2017-18

Item	Allocation (£)	Comment
Drainage / ditching works	£5,410	Work to be identified by the maintenance engineer throughout the year.
Tree & vegetation works	£0	
Parking	£5,000	Contribution to parking review.
Signs and road markings	£1,500	e.g Horse warning sign in High Rd, Chipstead. Pedestrians in road warning signs, Epsom Lane South.
Speed Limit Assessments	£1,000	Surveys carried out in Gatton Park Road, Hazelwood Lane and Slipshatch Road.
Localism Initiative/Community Enhancement	£0	
Minor Maintenance Works (Community Gang)	£28,000	Various minor maintenance work, carried out following enquiries raised by the public/Members. Schemes identified by the Maintenance Engineer as needing to be carried out for highway safety are prioritised.
TOTAL	£40,910	

The revenue maintenance allocation for Reigate and Banstead has been reduced from £217,778 (including Community Enhancement Funding) in 2016/17 to £40,910 in this financial year. As a result it is not possible to allocate Community Enhancements funding as in previous years. An allocation of £28,000 is provided for minor maintenance works such as cutting back hedges/vegetation, siding out verges and clearing trees. This allocation is managed by the maintenance engineer and works that are identified as needing to be carried out for highway safety are prioritised.

2.4 Parking

An update on the parking review is provided in **Annex 1**.

Other highway related matters

2.5 Customer services

The total number of enquiries received by Surrey Highways between January and June 2017 was 65,281, an average of 10,880 per month. When compared to the same period in 2016, there has been an 11% reduction in the number of enquiries received by Surrey Highways. The Service has been

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working hard to improve the information available to residents and customers to remove the need for them to contact us about routine matters and this reduction can be partly attributed to this work.

Table 2 below shows the number of enquiries received between January-June 2017 compared to the number received during the same period in 2016.

Table 2 Customer Enquiries

Period	Total enquiries (no.)	Average no. of enquiries per month
Jan-June 2016	73,632	12,272
Jan-June 2017	65,281	10,880

For Reigate and Banstead specifically, 9,563 enquiries have been received since January of which 3,853 (40%) were directed to the local area office for action, of these 91% have been resolved. This response rate is slightly below the countywide average of 94%.

For the first half of 2017, Highways received 197 Stage 1 complaints of which 23 were for the Reigate and Banstead area. These complaints mainly concerned communication, procedures and decision making. In addition seven stage 2 complaints were received, however the service was found not to be at fault in any of these. One complaint was referred to the Local Government Ombudsman but they found no fault with the service.

The Service has recently undergone its annual Customer Service Excellence review. This is undertaken by an independent, external body licensed by the Cabinet Office. This recognised the continued improvements that have been made and has recommended retention of the Customer Service Excellence award for a further three years. The assessment highlighted a number of areas of best practice including *“the investment in time to keep the roadworks information updates. The clarity and customer focused language used has assisted in Surrey being the most accessed area nationally on www.roadwork.org.”* Members can sign up via the website to receive email alerts for works in their area. Surrey Highways & Transport is using two schemes; Runnymede Roundabout and drainage scheme on the A22 to trial the use of proactive messaging. Customers can register to receive updates during the course of the works rather than having to contact Surrey Highways direct or check the website for the latest position. If successful it is intended to roll this out to all major schemes.

2.4 Major schemes

As well as the work being carried out under the delegated budget, major scheme work is also being carried out in Reigate and Banstead. Including the A23 Resilience Scheme, the Wider Network Benefits Scheme and the Epsom and Banstead STP.

The A23 Resilience Scheme is a major scheme to carry out repairs and local improvements to the drainage system on the A23 between Redhill and Horley, as well as carry out approximately 4km of carriageway resurfacing. **Annex 2** provides and update on the progress of this scheme.

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The Wider Network Benefits Scheme is a package of measures to help manage Surrey's road network and respond to the challenges caused by traffic congestion. The Wider Network Benefits scheme aims to expand and upgrade the traffic management systems on the primary road network which will help to improve traffic flow during congestion and journey time reliability.

The Wider Network Benefits Scheme is made up of different Intelligent Transport Systems (ITS) measures. The introduction of these measures can deliver noticeable benefits for Surrey through swifter responses to incidents and improved journey time reliability for all vehicles using the roads, as well as improvements in safety, reductions in pollution and more accurate real time travel information.

The ITS measures that are to be installed as part of the Wider Network Benefits Scheme include the installation of Variable Messages Signs (VMS) for car parks in Redhill. Work to install two additional VMS associated with the development at the Warwick Quadrant car park is continuing. Traffic count equipment will need to be installed within the car parks to support the VMS and discussions regarding the licences for the traffic count equipment with Surrey's legal team is ongoing.

CCTV cameras are also to be installed as part of the Wider Network Benefits Scheme, and work to install the CCTV cameras will be starting in mid - September. A number of ANPR cameras have already been installed however 6 cameras are still to be installed. Work has also started on developing the journey time monitoring system and the operation of traffic signals were amended in August. All elements of the Wider Network Benefits Scheme are expected to be complete by March 2018.

The Epsom and Banstead STP is a set of proposals that will make it easier and safer to walk and cycle between Epsom, Banstead, Nork, Burgh Heath and the Preston estate. These proposals will also make it easier to travel between these places by bus and will include improvements to Banstead railway station. **Annex 3** provides an update on this scheme.

Major scheme work is also being carried out under the Greater Redhill Sustainable Transport Package, this work is the subject of a separate report to this Local Committee.

2.5 Centrally funded maintenance

The Operation Horizon Team programmes of major maintenance works for 2017-18 for the Reigate and Banstead area are now published on Surrey County Council's website here:

<https://www.surreycc.gov.uk/roads-and-transport/highways-information-online/horizon-highway-maintenance-investment-programme>

The major maintenance works to be carried out in Reigate and Banstead in 2017-18 include road surface treatment/maintenance work, pavement reconstruction and pavement sealing, the maintenance of highway structures such as retaining walls, traffic signal maintenance, and major highway drainage maintenance schemes.

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2.6 Road safety

The Road Safety Working Group meets every 6 months to review personal injury collision data provided by Surrey Police. The Road Safety Working Group is attended by Surrey County Council Road Safety Engineers, Surrey County Council Highway Engineers and Surrey Police. An update on road safety schemes that have been identified by the Road Safety Working Group and are being progressed by the Road Safety Team is provided in **Annex 1**.

The Road Safety Team is currently working on a bid for £1.8 million for road safety improvements on the A217. Further information regarding this bid is enclosed in a separate report to this local committee.

2.7 Passenger Transport

A number of bus stop improvements are to be carried out as part of the Greater Redhill STP major scheme. The details of these improvements are the subject of a separate report to this Local Committee.

2.8 Other key information, strategy and policy development

No additional information at present.

3. OPTIONS:

- 3.1 No options to consider at this stage. Officers will revert to the Chairman, Vice Chairman and Divisional Member or indeed the Committee as appropriate, whenever preferred options need to be identified.

4. CONSULTATIONS:

- 4.1 In July 2017 consultation was carried out on the Integrated Transport Scheme to install a Zebra crossing in Victoria Road, Horley. The consultation was carried out in line with Surrey County Council's "Consultation for Local Highway Improvement Schemes; Officer Good Practice Guide". No objections to this proposed Zebra crossing have been received.

5. FINANCIAL IMPLICATIONS:

- 5.1 The financial implications of this paper are detailed in section 2 above.

Budgets are closely monitored throughout the financial year and monthly updates are provided to the Local Committee Chairman and Vice-Chairman. The Local Committee has put in place arrangements whereby monies can be vired between different schemes and budget headings.

6. WIDER IMPLICATIONS:

- 6.1 The Integrated Transport Scheme programme and the revenue maintenance programme does not significantly impact on any of the areas identified on the table overleaf. The Integrated Transport Schemes and maintenance work is carried out in order to improve the road network for all users.

Area assessed:	Direct Implications:
Crime and Disorder	No significant implications
Equality and Diversity	No significant implications
Localism (including community involvement and impact)	No significant implications
Sustainability (including Climate Change and Carbon Emissions)	No significant implications
Corporate Parenting/Looked After Children	No significant implications
Safeguarding responsibilities for vulnerable children and adults	No significant implications
Public Health	No significant implications

7. CONCLUSION AND RECOMMENDATIONS:

- 7.1 Progress on the programme of Integrated Transport Schemes, road safety schemes, developer funded schemes and the parking review is set out in section 2 and **Annex 1** of this report.

Section 2 also outlines the work being carried out on major scheme projects and centrally funded maintenance schemes. The Local Committee is also asked to note the content of **Annex 2** to this report which provides an update on the A23 Resilience Scheme and **Annex 3** which provides an update on the Epsom and Banstead STP.

8. WHAT HAPPENS NEXT:

- 8.1 The Area Team Manager will work with Divisional Members, the Chairman and Vice-Chairman to deliver this Financial Year's Divisional Programmes, as set out under section 2.1 to 2.3 of this report and detailed under **Annex 1**.

Contact Officer:

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Consulted:

Not applicable.

Annexes:

Annex 1 – Summary of progress

Annex 2 – A23 Resilience Scheme, update report.

Annex 3 – Epsom and Banstead STP, update report.

Background papers:

- Report to Reigate and Banstead Local Committee, 12th December 2016, "Highways Forward Programme 2017/18 – 2018/19"
- Report to Reigate and Banstead Local Committee, 27th February 2017,

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- “Highways Forward Programme 2017/18 – 2018/19, update”
Report to Reigate and Banstead Local Committee, 21st June 2017,
“Highways Forward Programme 2017/18 0 2018/19”.
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